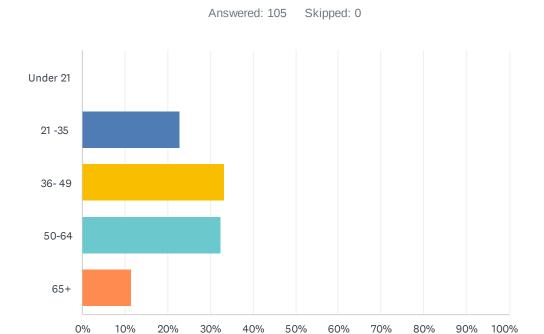
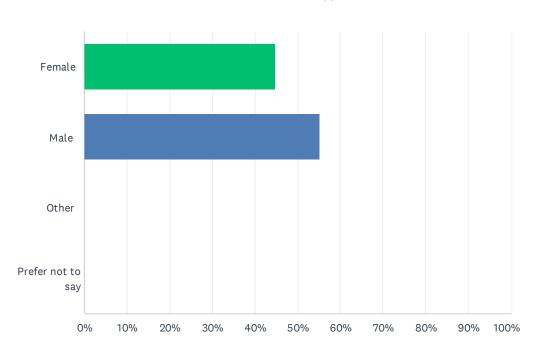
#### Q1 Please tell us about yourself: Your Age:



ANSWER CHOICES	RESPONSES
Under 21	0.00%
21 -35	22.86% 24
36- 49	33.33% 35
50-64	32.38% 34
65+	11.43% 12
TOTAL	105

### Q2 Your Gender:

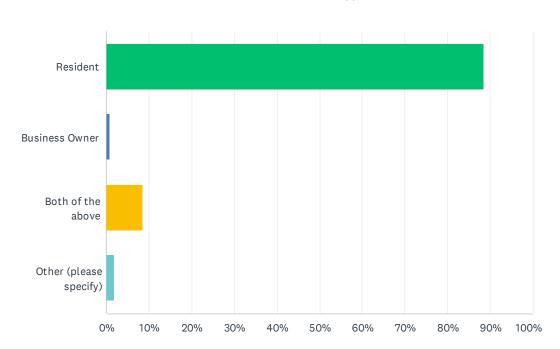




ANSWER CHOICES	RESPONSES	
Female	44.76%	47
Male	55.24%	58
Other	0.00%	0
Prefer not to say	0.00%	0
TOTAL		105

### Q3 Your Status:

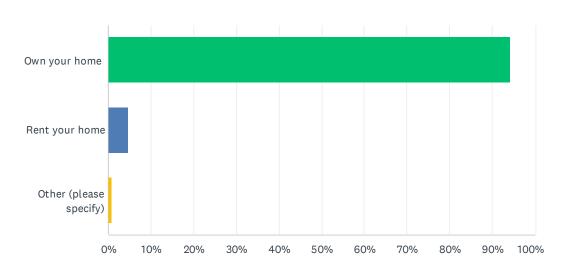




ANSWER CHOICES	RESPONSES	
Resident	88.57%	93
Business Owner	0.95%	1
Both of the above	8.57%	9
Other (please specify)	1.90%	2
TOTAL		105

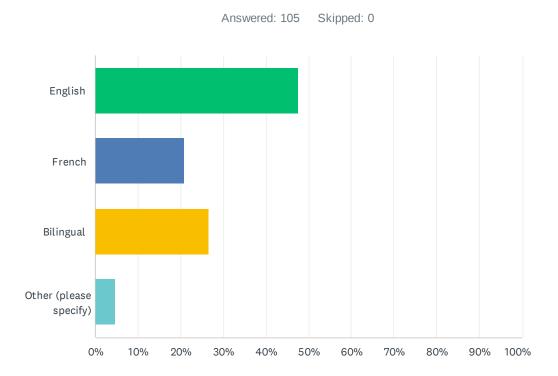
#### Q4 Your Housing:





ANSWER CHOICES	RESPONSES
Own your home	94.29% 99
Rent your home	4.76%
Other (please specify)	0.95%
TOTAL	105

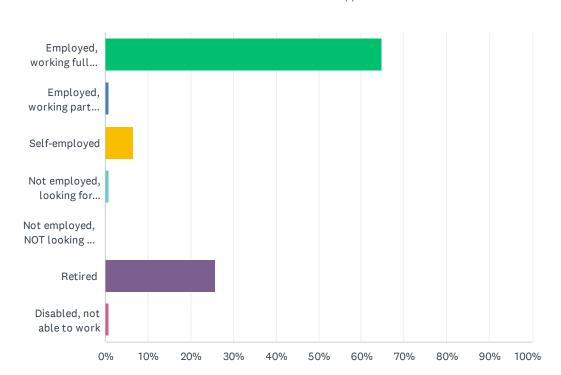
#### Q5 What is your language spoken at home?



ANSWER CHOICES	RESPONSES	
English	47.62%	50
French	20.95%	22
Bilingual	26.67%	28
Other (please specify)	4.76%	5
TOTAL		105

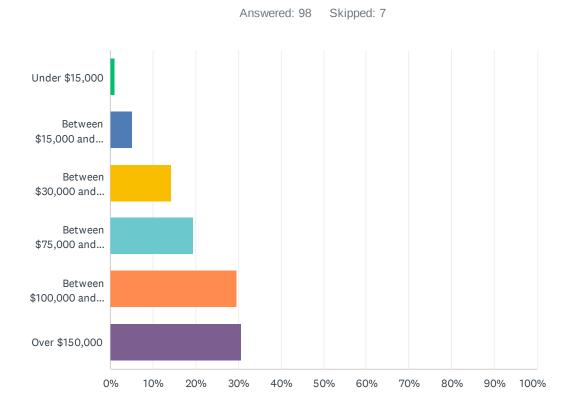
#### Q6 Which of the following best describes your employment status?





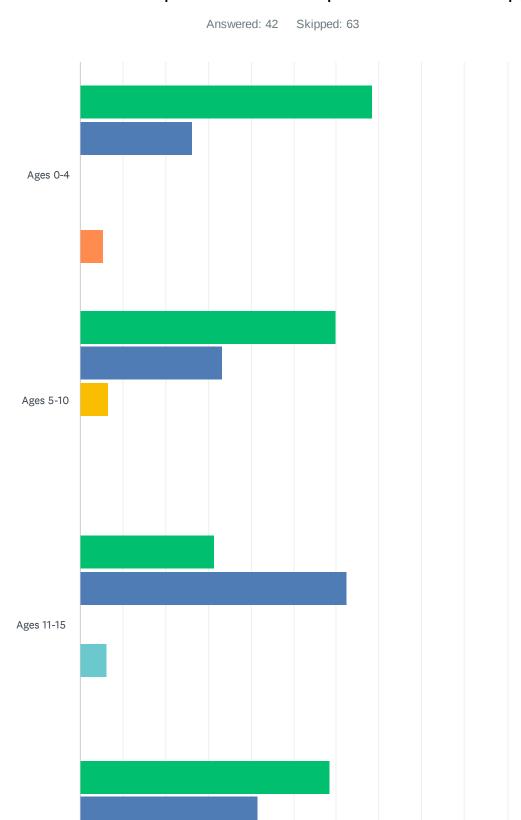
ANSWER CHOICES	RESPONSES	
Employed, working full time	64.76%	68
Employed, working part time	0.95%	1
Self-employed	6.67%	7
Not employed, looking for work	0.95%	1
Not employed, NOT looking for work	0.00%	0
Retired	25.71%	27
Disabled, not able to work	0.95%	1
TOTAL		105

#### Q7 Please indicate your annual household income.



ANSWER CHOICES	RESPONSES	
Under \$15,000	1.02%	1
Between \$15,000 and \$29,999	5.10%	5
Between \$30,000 and \$74,999	14.29%	14
Between \$75,000 and 99,999	19.39%	19
Between \$100,000 and \$150,000	29.59%	29
Over \$150,000	30.61%	30
TOTAL		98

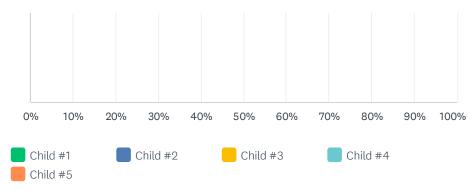
Q8 Please tell us the age of each child under the age of 21 living in your household. Proceed to question 9 if this question does not apply to you.



Ages 16-20

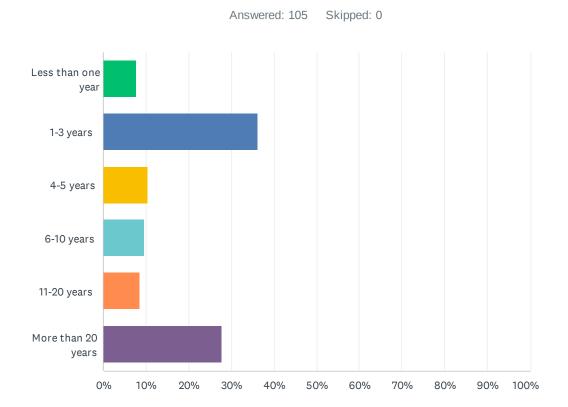
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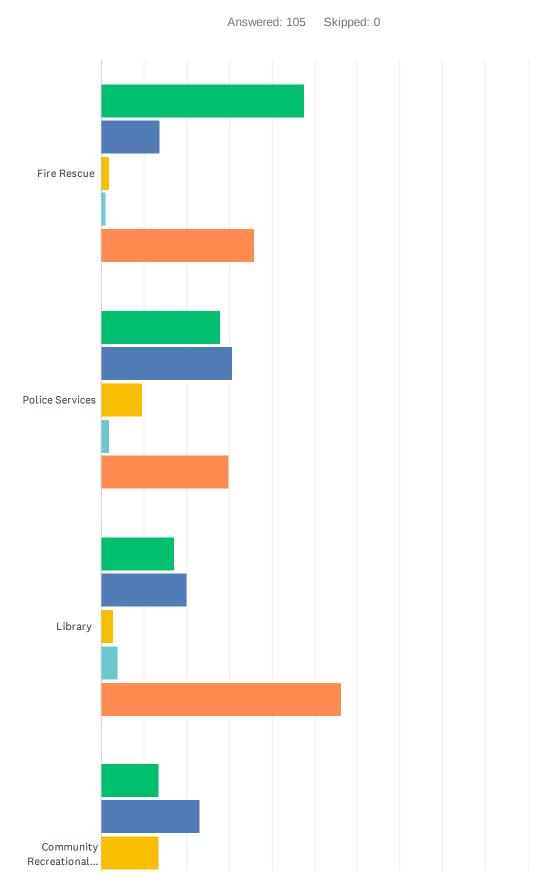
	CHILD #1	CHILD #2	CHILD #3	CHILD #4	CHILD #5	TOTAL
Ages 0-4	68.42% 13	26.32% 5	0.00%	0.00%	5.26% 1	19
Ages 5-10	60.00%	33.33% 5	6.67% 1	0.00%	0.00%	15
Ages 11-15	31.25% 5	62.50% 10	0.00%	6.25% 1	0.00%	16
Ages 16-20	58.33% 7	41.67% 5	0.00%	0.00%	0.00%	12

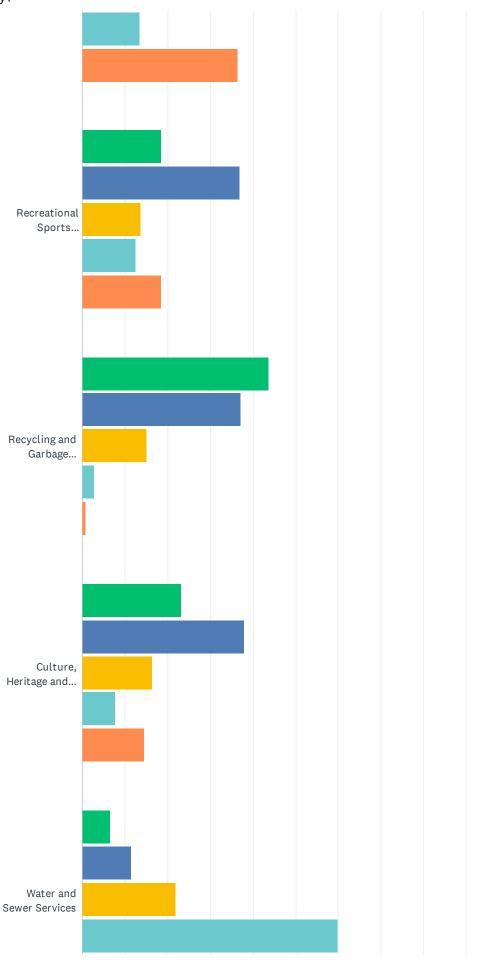
#### Q9 How many years have you lived in the Municipality of Casselman?

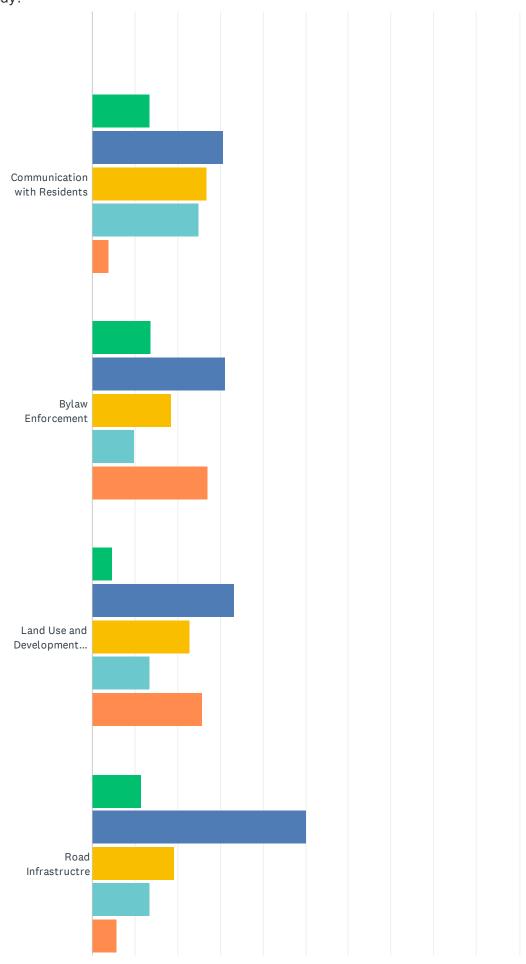


ANSWER CHOICES	RESPONSES	
Less than one year	7.62%	8
1-3 years	36.19%	38
4-5 years	10.48%	L1
6-10 years	9.52%	LO
11-20 years	8.57%	9
More than 20 years	27.62%	29
TOTAL	10	)5

#### Q10 Our Services: Please indicate how satisfied you are with each of the following services provided by the Municipality of Casselman.

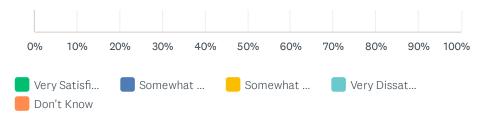






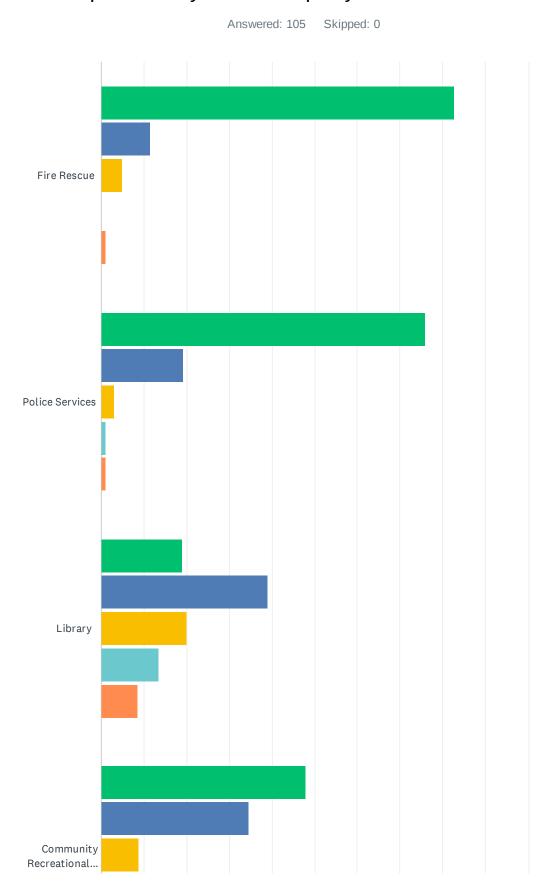
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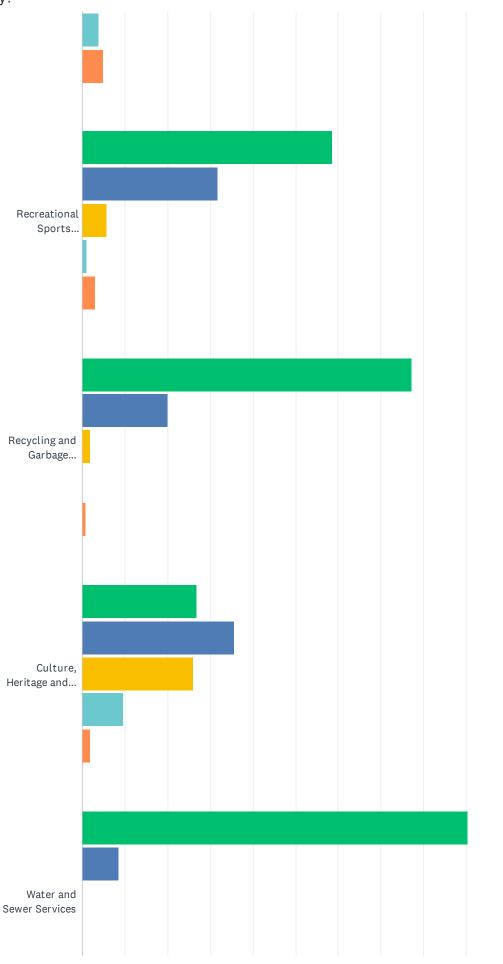
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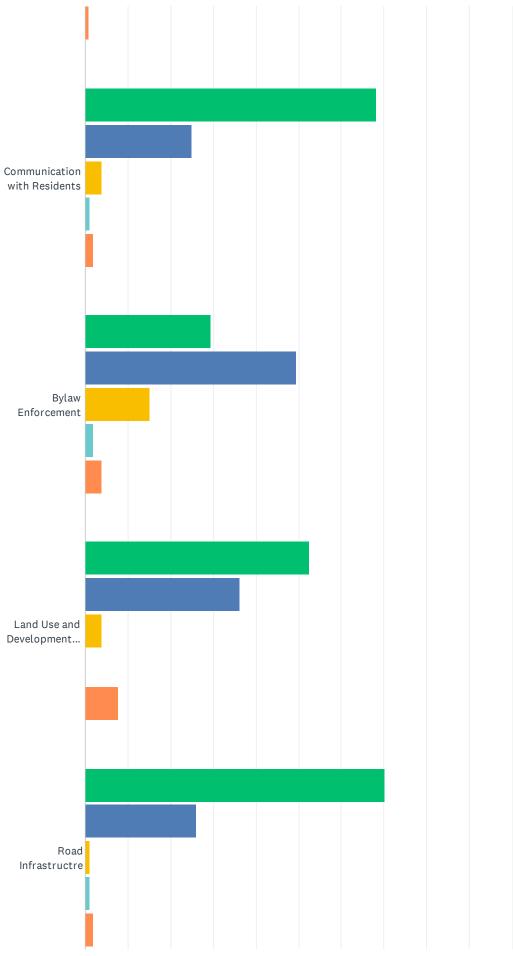


	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW	TOTAL
Fire Rescue	47.57% 49	13.59% 14	1.94% 2	0.97% 1	35.92% 37	103
Police Services	27.88% 29	30.77% 32	9.62% 10	1.92%	29.81% 31	104
Library	17.14% 18	20.00%	2.86%	3.81%	56.19% 59	105
Community Recreational Programs	13.46% 14	23.08% 24	13.46% 14	13.46% 14	36.54% 38	104
Recreational Sports Facilities (parks, arena, field)	18.45% 19	36.89% 38	13.59% 14	12.62% 13	18.45% 19	103
Recycling and Garbage Services	43.81% 46	37.14% 39	15.24% 16	2.86%	0.95%	105
Culture, Heritage and Language Spoken	23.30%	37.86% 39	16.50% 17	7.77%	14.56% 15	103
Water and Sewer Services	6.67%	11.43% 12	21.90% 23	60.00% 63	0.00%	105
Communication with Residents	13.46% 14	30.77% 32	26.92% 28	25.00% 26	3.85%	104
Bylaw Enforcement	13.59% 14	31.07% 32	18.45% 19	9.71%	27.18% 28	103
Land Use and Development Planning	4.76% 5	33.33% 35	22.86%	13.33% 14	25.71% 27	105
Road Infrastructre	11.54% 12	50.00% 52	19.23% 20	13.46%	5.77%	104

## Q11 Our Services: How important to you is each of the following services provided by the Municipality of Casselman?

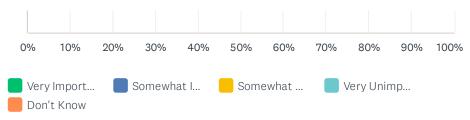






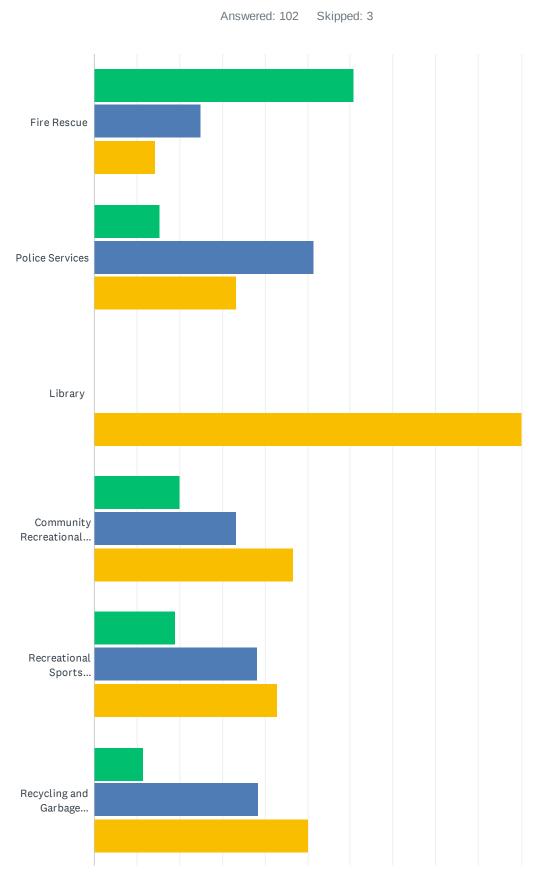
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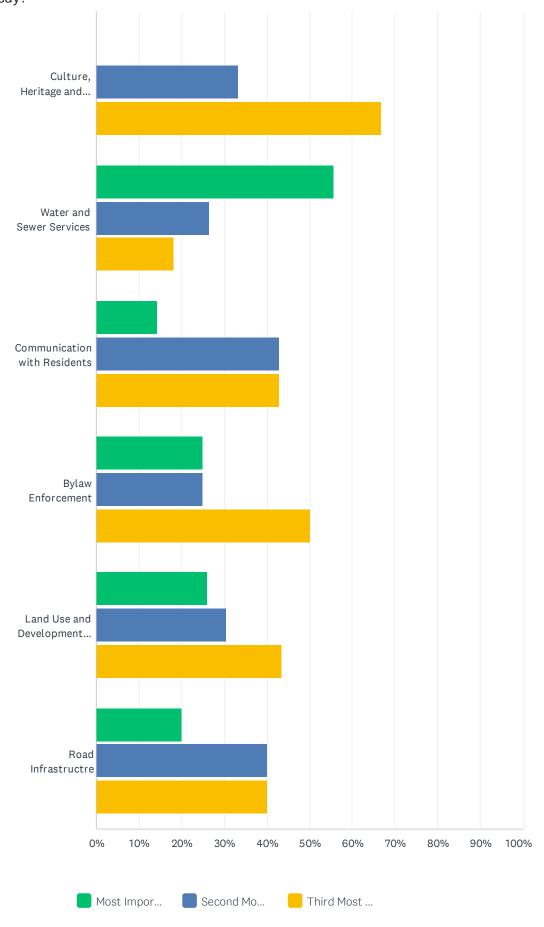
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	VERY IMPORTANT	SOMEWHAT IMPORTANT	SOMEWHAT UNIMPORTANT	VERY UNIMPORTANT	DON'T KNOW	TOTAL
Fire Rescue	82.69% 86	11.54% 12	4.81% 5	0.00%	0.96% 1	104
Police Services	75.96% 79	19.23% 20	2.88%	0.96%	0.96%	104
Library	19.05% 20	39.05% 41	20.00%	13.33% 14	8.57% 9	105
Community Recreational Programs	48.08% 50	34.62% 36	8.65% 9	3.85% 4	4.81% 5	104
Recreational Sports Facilities (parks, arena, field)	58.65% 61	31.73% 33	5.77% 6	0.96% 1	2.88%	104
Recycling and Garbage Services	77.14% 81	20.00%	1.90%	0.00%	0.95%	105
Culture, Heritage and Language Spoken	26.92% 28	35.58% 37	25.96% 27	9.62% 10	1.92%	104
Water and Sewer Services	90.48% 95	8.57% 9	0.00%	0.00%	0.95%	105
Communication with Residents	68.27% 71	25.00% 26	3.85%	0.96%	1.92% 2	104
Bylaw Enforcement	29.52% 31	49.52% 52	15.24% 16	1.90%	3.81%	105
Land Use and Development Planning	52.38% 55	36.19% 38	3.81%	0.00%	7.62%	105
Road Infrastructre	70.19% 73	25.96% 27	0.96%	0.96%	1.92%	104

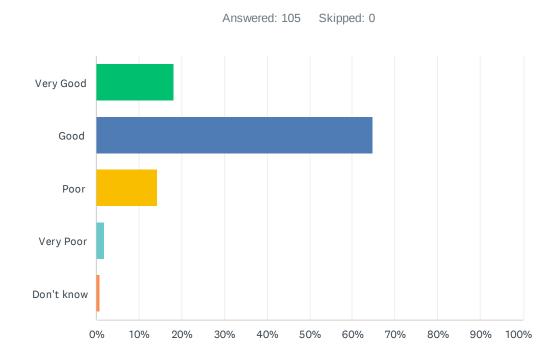
## Q12 Our Services: How important to you is each of the following services provided by the Municipality of Casselman?





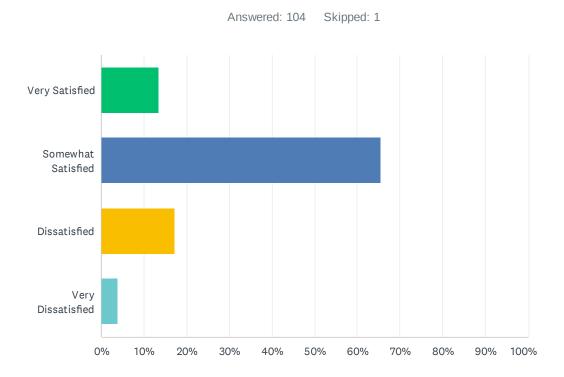
your say.				
	MOST IMPORTANT	SECOND MOST IMPORTANT	THIRD MOST IMPORTANT	TOTAL
Fire Rescue	60.71% 34	25.00% 14	14.29% 8	56
Police Services	15.38% 6	51.28% 20	33.33% 13	39
Library	0.00%	0.00%	100.00%	2
Community Recreational Programs	20.00%	33.33% 5	46.67% 7	15
Recreational Sports Facilities (parks, arena, field)	19.05% 4	38.10% 8	42.86% 9	21
Recycling and Garbage Services	11.54% 3	38.46% 10	50.00% 13	26
Culture, Heritage and Language Spoken	0.00%	33.33% 1	66.67% 2	3
Water and Sewer Services	55.56% 40	26.39% 19	18.06% 13	72
Communication with Residents	14.29% 1	42.86%	42.86%	7
Bylaw Enforcement	25.00% 1	25.00% 1	50.00%	4
Land Use and Development Planning	26.09% 6	30.43% 7	43.48% 10	23
Road Infrastructre	20.00%	40.00%	40.00%	20

## Q13 How would you rate the overall quality of life in the Municipality of Casselman?



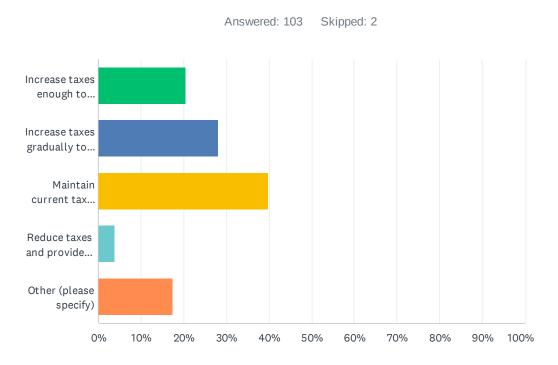
ANSWER CHOICES	RESPONSES	
Very Good	18.10%	19
Good	64.76%	68
Poor	14.29%	15
Very Poor	1.90%	2
Don't know	0.95%	1
TOTAL		105

# Q14 Considering all the programs and services the Municipality of Casselman provides, please rate your overall satisfaction?



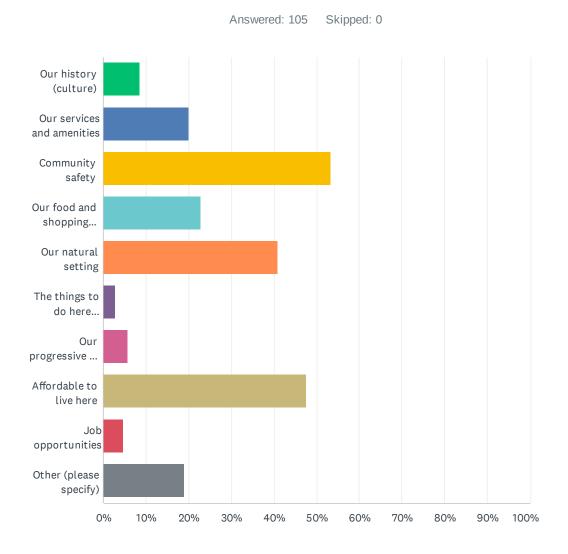
ANSWER CHOICES	RESPONSES
Very Satisfied	13.46% 14
Somewhat Satisfied	65.38% 68
Dissatisfied	17.31% 18
Very Dissatisfied	3.85% 4
TOTAL	104

Q15 Municipal property taxes are the primary source of funds used to provide services in Casselman. We must balance taxation and service delivery levels to deal with uncontrollable costs associated with maintaining current service levels. Which of the following four options would you most like the Municipality of Casselman to pursue to deal with this?



ANSWER CHOICES	RESPONSES	
Increase taxes enough to expand, increase or grow services	20.39%	21
Increase taxes gradually to maintain services at current levels	28.16%	29
Maintain current tax level; (I understand there may be some reductions in some services)	39.81%	41
Reduce taxes and provide minimum service standards across all departments	3.88%	4
Other (please specify)	17.48%	18
Total Respondents: 103		

Q16 OUR STRENGTHS: If you were talking to someone from outside of the Municipality of Casselman, please select up to THREE things you would tell them that make our town a great place to live?

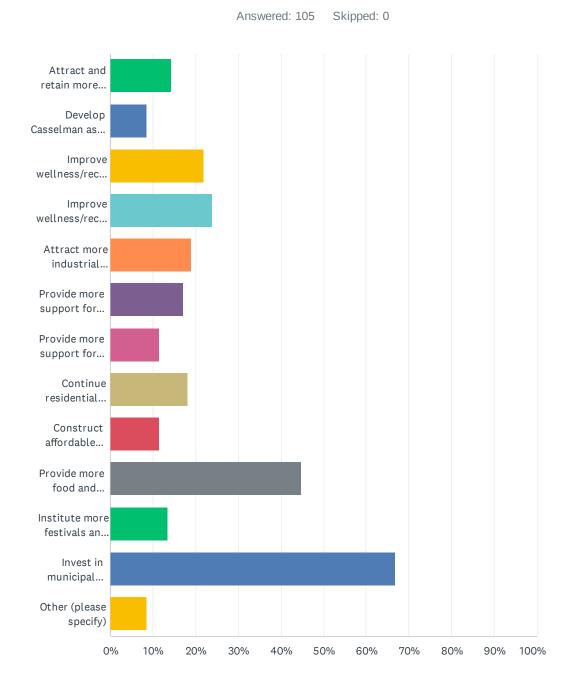


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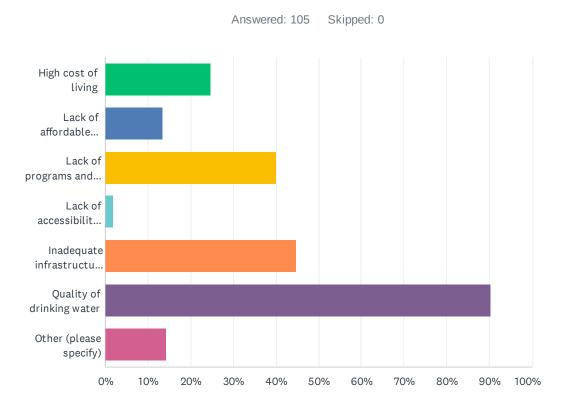
ANSWER CHOICES	RESPONSES	
Our history (culture)	8.57%	9
Our services and amenities	20.00%	21
Community safety	53.33%	56
Our food and shopping choices	22.86%	24
Our natural setting	40.95%	43
The things to do here (attractions and recreation)	2.86%	3
Our progressive and vibrant spirit	5.71%	6
Affordable to live here	47.62%	50
Job opportunities	4.76%	5
Other (please specify)	19.05%	20
Total Respondents: 105		

# Q17 OUR OPPORTUNITIES: Please select up to THREE opportunities to make the Municipality of Casselman an even better place to live.



ANSWER CHOICES	RESPONS	SES
Attract and retain more youth and young families	14.29%	15
Develop Casselman as a tourist destination	8.57%	9
Improve wellness/recreation spaces and programs (indoor); e.g. Community Hall improvements, Paint Night	21.90%	23
Improve wellness/recreation spaces and programs (outdoor); e.g. soccer field, community garden	23.81%	25
Attract more industrial opportunities	19.05%	20
Provide more support for small businesses	17.14%	18
Provide more support for seniors and people with disabilities	11.43%	12
Continue residential development to increase the population	18.10%	19
Construct affordable housing	11.43%	12
Provide more food and shopping choices	44.76%	47
Institute more festivals and events	13.33%	14
Invest in municipal infrastructure, (roads, sidewalks, water, sewage, etc.)	66.67%	70
Other (please specify)	8.57%	9
Total Respondents: 105		

Q18 Our Challenges: When you get together with neighbours and relatives, please select up to THREE things about the Municipality of Casselman that you most often say need to be improved.



ANSWER CHOICES	RESPONSES	
High cost of living	24.76%	26
Lack of affordable housing	13.33%	14
Lack of programs and services (childcare, health and wellness, etc.)	40.00%	42
Lack of accessibility (for people with disabilities)	1.90%	2
Inadequate infrastructure (roads, sidewalks, sewer, etc.	44.76%	47
Quality of drinking water	90.48%	95
Other (please specify)	14.29%	15
Total Respondents: 105		

# Q19 Your Vision: What would you like to see in the Municipality of Casselman in the next 25 years?

Answered: 70 Skipped: 35